

CURRICULUM VITAE

Carla J. Stoffle

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DATE/PLACE OF BIRTH: June 19, 1943 / Pueblo, Colorado

EDUCATION:

1980 – 1985 Ph.D. coursework completed, Higher Education Administration,
University of Wisconsin-Madison

1969 M.S.L.S., University of Kentucky

1965 B.A., University of Colorado (Graduated with Distinction)

EMPLOYMENT:

1991 - Present *Professor*
School of Information
University of Arizona
Tucson, Arizona 85719

A faculty member as well as Dean of Libraries from 1991-2013.
Full time Professor in the School from 2013- with a year as
Senior Associate Dean for the College of Social and Behavioral Sciences

Courses Taught:

Foundations of Librarianship 504
1995, 1997, 1998, 2001, 2005, 2006

Leadership in Information Organizations 567
2016, 2017

Managing Information Organizations 608
2016, 2017

Managing Collections 560
2016 Spring and Fall

1991 – 2013

Dean of Libraries and Center for Creative Photography

Main Library, A349
University of Arizona
1510 East University Boulevard
P.O. Box 210055
Tucson, Arizona 85721-0055

Chief administrative and academic officer of the University Libraries, which were composed of the Main Library, Science-Engineering Library, Fine Arts Library, Special Collections, and Center for Creative Photography. The Libraries' collections grew to more than 5 million volumes and 86,00 serial titles, and the operating budget grew from \$11 million to over \$27 million during this time.

7/2013-12/2013 *Acting Director of the School of Information Resources and Library Science*

1999 – 2001
University of Arizona
Tucson, Arizona 85719

2009 – 2010 *Acting Director of the Center for Creative Photography*

University of Arizona
Tucson, Arizona 85721-0103
(in addition to Dean duties)

2014-2015

Senior Associate Dean, College of Social and Behavioral Sciences

University of Arizona
Tucson, Arizona 85719

On interim basis, approved new courses, curricular changes, and new majors and degrees for the College. Approved temp-teaching budgets, advised Dean on policy and budget matters handled academic integrity cases and grade appeals. Supervised SBS academic advisors.

1986 - 1991

Deputy Director/Associate Director for Public Services

University Library
University of Michigan
Ann Arbor, Michigan 48109-1205

Headed the operations of the University Library (16 facilities) with responsibility for policy development, planning, and coordination of all library functions. Three assistant directors (Collection Development, Technical Services, and Public Services) and the heads of the Personnel Office, the Business and Fiscal Services Office, and External Relations (development and public relations) reported directly. Oversaw the design and implementation of technological and service innovation in support of the intellectual life of the University. Was responsible for developing and managing an annual budget in excess of \$20 million.

1978 - 1985 *Assistant Chancellor for Educational Services*

University of Wisconsin-Parkside
Kenosha, Wisconsin 53141

Served as chief administrative officer for academic support and student service units which included the Library/Learning Center, Computer Center, Educational Program Support, Institutional Analysis and Registration, Community Student Services, Minority Student Programs, the Student Union, Student Life, and Alumni Relations. Responsible for an annual budget of approximately \$4 million.

1978 *Executive Assistant to the Chancellor*

University of Wisconsin-Parkside
Kenosha, Wisconsin 53141

Worked for the Chancellor on special assignments. Served on the University Administrative Council, the administrative policy and budget development group which was composed of the Chancellor, Vice-Chancellor/Dean of Faculty, the Assistant Chancellor for Educational Services, and the Assistant Chancellor for Administration and Fiscal Affairs.

1976 - 1978 *Assistant Director of the Library/Learning Center and Head of Public Services*

University of Wisconsin-Parkside
Kenosha, Wisconsin 53141

Worked closely with the director to develop budget and general library policies. Primarily responsible for the administration of media circulation, print circulation, reference, library instruction, interlibrary loan, A-V equipment distribution, and community outreach. Team-taught with faculty in history, business, political science, and English. Responsible for collection development in history, business, and political science. Also served on a variety of university committees representing the library.

1973 - 1976 *Head, Public Services Division*

University of Wisconsin-Parkside Library
Kenosha, Wisconsin 53141

1972 - 1973 *Reference Librarian - in Charge of Library Instruction*

University of Wisconsin-Parkside Library
Kenosha, Wisconsin 53141

1969 - 1972 *Head, Government Publications Department*

John G. Crabbe Library
Eastern Kentucky University
Richmond, Kentucky 40475

In addition to administrative duties, was responsible for all reference and technical services for government publications. Started the department and expanded the collection from 12,000 volumes to 80,000 volumes in three years. Worked with education, political science, business, history, and agricultural faculty to integrate the use of government publications into the curriculum.

1967 - 1969 *Library Intern*

Margaret I. King Library
University of Kentucky
Lexington, Kentucky 40506

Work experience included 9 months in all phases of Acquisitions, 3 months in Reference, 9 months in Government Publications, and 2 months in Cataloging.

1965 - 1967 *Peace Corps Volunteer*

Barbados, West Indies

Developed a high school library and helped to set up the World Health Organization Nursing School Library. Taught English and Caribbean history and physical education. Coached track and field and volleyball for girls.

PUBLICATIONS

Books

- 1979 *Materials & Methods for Political Science Research* (with Simon Karter and Samuel Pernacciaro). New York: Neal Schuman Publishers, 183 p.
- 1979 *Materials & Methods for History Research* (with Simon Karter). New York: Neal-Schuman Publishers, 176 p.
- 1974 *Administration of Government Documents Collections* (with Rebekah Harleston). Littleton, Colo.: Libraries Unlimited, 178 p.

Major Articles and Chapters

- 2019 “Teaching Libraries to Teach.” (with Nicole Pagowski and Yvonne Mery) in *The Information Literacy Frame: Case Studies of Successful Implementation*. Edited by Heidi Julien, Melissa Gross, and Don Lathan Forthcoming, 2019.

- 2011 "Finding Alternative Sources of Revenue," (with Cheryl Cuillier). *Journal of Library Administration*, 51:7-8, pp 777-809.
- 2011 "Living the Future: Introduction," (with Cheryl Cuillier). *Journal of Library Administration*, 2011, 51:7-8, pp. 595–598.
- 2011 "From Surviving to Thriving" (with Cheryl Cuillier). *Journal of Library Administration*, 51:1, pp 130-155.
- 2010 "Student-Centered Service and Support: A Case Study of the University of Arizona Libraries' Information Commons" (with Cheryl Cuillier). *Journal of Library Administration*, 50:2, pp 117-134.
- 2008 "Bridging the Gap: Wherever You Are, the Library" (with Kim Leeder and Gabrielle Sykes-Casavant). *Journal of Library Administration*, 48:1, pp 3-30.
- 2005 "Practitioners and Library Education: A Crisis of Understanding" (with Kim Leeder). *Journal of Education for Library and Information Science*, 46:4 (Fall), pp 312-319.
- 2003 "Continuing to Build the Future: Academic Libraries and their Challenges" (with Barbara Allen, David Morden, and Krisellen Maloney). *Portal: Libraries and the Academy*, 3:3 (July), pp 363-380.
- 2003 "Meaningful Measures for Libraries" (with Shelley Phipps). *Library Issues: Briefings for Faculty and Administrators*, 23:4 (March).
- 2002 "Advancing Learning through Assessment: The Instructional Librarian, the Library, and Instructional Spaces" (with Janet S. Fore and Barbara Allen), pp 7-14. In *First Impressions, Lasting Impact: Introducing the First-Year Student to the Academic Library: Papers Presented at the 28th National LOEX Library Instruction Conference, held in Ypsilanti, Michigan, 19 to 20 May 2000*. Ann Arbor, Mich.: Pierian Press.
- 2001 "Seeing the Future Work: New Guiding Principles for Librarians and Libraries," pp 53-61. In *IAMSLIC 2000: Tides of Technology, Proceedings of the 26th Annual Conference of the International Association of Aquatic and Marine Science Libraries and Information Centers*. Edited by James W. Markham and Andrea L. Duda. Fort Pierce, Fla.: IAMSLIC.
- 2000 "Predicting the Future: What Does Academic Librarianship Hold in Store?" (with Barbara Allen, Janet Fore, and Emily R. Mobley). *College & Research Libraries News*, 61:10 (November), pp 894-897.
- 1999 "Collaboration and Instructional Design: Necessary Campus Partnerships for Success in the Twenty-First Century" (with Karen Smith and Karen Williams), pp 1-21. In *'LOEX' of the West: Collaboration and Instructional Design in a*

- Virtual Environment*. Edited by Kari Anderson et al. Stamford, Conn.: JAI Press.
- 1999 “Developing New Models for Collection Development” (with Janet Fore and Barbara Allen). *Journal of Library Administration*, 28:4, pp 3-15.
- 1998 “Literacy 101 for the Digital Age.” *American Libraries*, 29:11 (December), pp 46-48.
- 1998 “When Values Conflict” (with Ann K. Symons). *American Libraries*, 29:5 (May), pp 56-58.
- 1996 “Choosing Our Futures” (with Robert Renaud and Jerilyn R. Veldof). *College & Research Libraries*, 57:3 (May), pp 213-225.
- 1995 “The Upside of Downsizing: Using the Economic Crisis to Restructure and Revitalize Academic Libraries,” pp 1-13, and “Conference Summary” (with Joseph Boissé), pp 239-243. In *The Upside of Downsizing: Using Library Instruction to Cope*. Edited by Cheryl LaGuardia, Stella Bentley, and Janet Martorana. New York: Neal-Schuman Publishers.
- 1995 “The Instructional Program and Responsibilities of the Teaching Library” (with Karen Williams), pp 63-75. In “Information Technology and the Remaking of the University Library.” Edited by Beverly P. Lynch. *New Directions for Higher Education*, No. 90 (Summer). San Francisco: Jossey-Bass.
- 1995 “Funding Academic Libraries” (with Kathleen Weibel). In *Academic Libraries: Their Rationale and Role in American Higher Education*, pp 125-148. Edited by Gerard McCabe and Ruth J. Person. Westport, Conn.: Greenwood Press.
- 1994 “No Place for Neutrality: The Case for Multiculturalism” (with Patricia A. Tarin). *Library Journal*, 119:12 (July), pp 46-49.
- 1994 “Moving To Diversity: Institutional Philosophy and Role,” pp 11-22. In *Cultural Diversity in Libraries*. Edited by Donald E. Riggs and Patricia A. Tarin. New York: Neal-Schuman Publishers.
- 1993 “Your Right to Know: The Profession’s Response” (with Joseph A. Boissé), pp 51-54. In *Your Right to Know: The Call to Action*. Edited by Patricia Glass Schuman, Margo Crist, and Elizabeth Curry. Chicago: American Library Association.
- 1993 “The Politics of Budgeting.” *The Bottom Line*, 6:2 (Summer/Fall), pp 9-16.
- 1991 “Libraries, Funding and Creativity, Part II: Creativity.” *Bulletin of the American Society for Information Science*, 17:3 (February/March), pp 21-23.

- 1991 "Libraries, Funding and Creativity, Part I: Funding." *Bulletin of the American Society for Information Science*, 17:2 (December/January), pp 16-18.
- 1990 "Alliance for Information: Michigan Librarians and Library Faculty Join Forces for the Future" (with Alexandra Dimitroff, Francis X. Blouin, Carolyn O. Frost, and Barbara MacAdam). *Research Strategies*, 8:2 (Spring), pp 52-58.
- 1990 "A New Library for the New Undergraduate: A Mandate to Serve the Multicultural Campus." *Library Journal*, 115:16 (October 1), pp 47-50.
- 1989 "Public Services of the Future: Future Roles for Librarians," pp 141-148. *The Architecture Library of the Future: Complexity and Contradiction*. Edited by Peggy Ann Kusnerz. Ann Arbor: University of Michigan Press.
- 1987 "AFTERWORD: The Participants' Comments" (with Joseph A. Boissé). *Libraries, Coalitions, & the Public Good*, pp 151-164. Edited by E. J. Josey. New York: Neal-Schuman Publishers.
- 1987 "Knowledge Access in the Academic Library," Information Access in the 21st Century. Special issue of *The Information Society*. Edited by Carolyn O. Frost, Vol. 5, pp 35-40.
- 1987 "Bibliographic Instruction Think Tank I: Looking Back and the Challenge for Think Tank II" (with Cheryl A. Bernero), pp 5-23. *Bibliographic Instruction: The Second Generation*. Edited by Constance A. Mellon. Littleton, Colo.: Libraries Unlimited.
- 1984 "Library Future Shock: The Microcomputer Revolution and the New Role of the Library from the Perspective of Senior University Policy Makers" (with Alan E. Guskin and Barbara E. Baruth). *College and Research Libraries*, 45:3 (May), pp 177-183. Reprinted in *Reference and Information Services: A Reader for Today*. Compiled by Bill Katz. Metuchen, N.J.: Scarecrow Press, 1986, pp 394-403.
- 1984 "Learning Theory and the Self-Reliant Library User" (with Harold W. Tuckett). *RQ*, 24:1 (Fall), pp 58-66.
- 1984 "Teaching, Research and Service: The Academic Library's Role" (with Alan E. Guskin and Joseph A. Boissé), pp 3-14. In *New Directions in Teaching and Learning*. No. 18. Edited by Tom Kirk. San Francisco: Jossey-Bass.
- 1982 "Instruction" (with Carolyn A. Kirkendall), pp 42-93. In *The Service Imperative for Libraries*. Edited by Gail A. Schlachter. Littleton, Colo.: Libraries Unlimited.
- 1981 "The Library's Role in Facilitating Quality Teaching," pp 67-78. In *The Administrator's Role in Effective Teaching*. Edited by Alan E. Guskin. *New Directions for Teaching and Learning*, No. 5, San Francisco: Jossey-Bass.

- 1980 “Competency Based Education and Library Instruction” (with Judith M. Pryor). *Library Trends*, 29:1 (Summer), pp 55-68.
- 1980 “The Subject Workbook Approach to Teaching Discipline-Related Library Skills,” pp 55-64. In *Library User Education: Are New Approaches Needed?* Proceedings of a Conference, Trinity College, Cambridge. Edited by Peter Fox. The British Library Research and Development Reports, Report No. 5503.
- 1979 “The Academic Library as a Teaching Library: A Role for the 1980’s” (with Alan E. Gushkin and Joseph A. Boissé). *Library Trends*, 28:2 (Fall), pp 281-296.
- 1978 “Writing Objectives for Bibliographic Instruction Programs,” pp 7-32. In *Proceedings of the Southeastern Conference on the Approaches to Bibliographic Instruction*. Edited by Cerisse Soroka, College of Charleston, Charleston, S.C.
- 1978 “Epilogue: Issues and Answers: The Participants’ Views” (with Joseph A. Boissé), pp 110-121. In *The Information Society: Issues and Answers*. Edited by E. J. Josey. New York: Neal Schuman Publishers.
- 1975 “Library Instruction: The University of Wisconsin-Parkside Experience,” pp 27-44. In *Academic Library Instruction Objectives, Programs, and Faculty Involvement*. Edited by Hannelore B. Rader. Ann Arbor, Mich.: Pierian Press.
- 1975 “The Characteristics of Good Instructional Objectives,” pp 15-33. In *Writing Objectives for Bibliographic Instruction in Academic Libraries*. Midwest Federation of Library Associations.
- 1975 “Government Periodicals: Seven Years Later” (with Rebekah Harleston). *Government Publications Review*, Vol. 2 (Fall), pp 323-343.
- 1973 “An Inventory of Library Orientation and Instruction Methods” (with Gabriella Bonn). *RQ*, 13:2 (Winter), pp 129-133.
- 1969 “Public Library Service to the Disadvantaged: A Bibliography.” Pt. 1, *Library Journal*, 94:2 (January 15, 1969), pp 141-153. Pt. 2, *Library Journal*, 94:3 (February 1), pp 507-515.

Other Articles and Chapters

- 2010 “Theory Meets Practice: Educators and Directors Talk” (from 2008 Plenary Panel), pp 21-27. In *Reference Renaissance: Current and Future Trends*. Edited by Marie L. Radford and R. David Lankes.
- 2003 “Voices from the 21st Century: Librarians at the University of Arizona Library” (with Patricia Morris and Ninfa Trejo), pp 81-84. In *Expectations of Librarians in the 21st Century*. Edited by Karl Bridges. Westport, Ct.: Greenwood Press.

- 2003 “Creating a Culture of Assessment: The University of Arizona Experience” (with Shelley Phipps). *ARL Bimonthly Report*, No. 230/231 (October/December), pp 26-27. <http://www.arl.org/bm~doc/cultureaz.pdf>
- 2000 “The Information Commons” in “The Fate of the Undergraduate Library.” *Library Journal*, 125:16, (November 1), pp 39-40.
- 2000 “Social Equity and Empowerment in the Digital Age: A Place for Activist Librarians,” pp 102-110. In *Changing Cultures of Libraries*. Edited by Renee Feinberg.
- 1990 “Treasurer’s Report for the American Library Association: 1989,” p 13. In *American Library Association Annual Report*.
- 1989 “Treasurer’s Report for the American Library Association: American Library Association Annual Report 1988,” *American Libraries*, 20:5 (May), pp F-G.
- 1983 “ACRL President’s Report, 1982-83,” *College & Research Libraries News*, 44:7 (July/August), pp 227-232.
- 1983 “Association of College and Research Libraries,” pp 35-38. In *ALA Yearbook 1983*. Chicago: American Library Association.
- 1981 “A Workbook Approach to Teaching Library Research Skills” (with Judith Pryor and Patricia Berge). *Urban Academic Librarian*, 1:1 (Spring), pp 19-24.
- 1980 “Bibliographic Instruction in the Teaching Library,” *Minitex Messenger*, 5:5 (April), pp 2-5.
- 1980 “An Opinion,” in “Library Instruction: A Column of Opinion.” Edited by Carolyn Kirkendall for the *Journal of Academic Librarianship*, 6:1 (March), p 7.
- 1980 “Collegiate Research Skills: A Proficiency-Based Program” (with Carol Lee Saffioti). *Wisconsin English Journal*, 2 (January), pp 16-21.
- 1979 “Teaching Library Source Materials in Political Science” (with Samuel Pernacciaro). *News for Teachers of Political Science*, No. 20 (Winter), pp 15-17.
- 1978 “A Modest Proposal for a Library School Course Dealing with Library Instruction” (with Julie Larson, Vida Stanton, Maria Dittman). *Journal of Education for Librarianship*, 18:3 (Winter), pp 241-244.
- 1976 “Instruction in Wisconsin Academic Libraries: A Round-up” (with Julie Larson). *Wisconsin Library Bulletin*, 73:4 (July-August), pp 157-158.

- 1977 "An Opinion," in "Library Instruction: A Column of Opinion." Edited by Carolyn Kirkendall for the *Journal of Academic Librarianship*, 2:6 (January), p 304.
- 1973 "How Much Time for Library Instruction?" *Wisconsin Library Bulletin*, 69:3 (May-June), p 176.
- 1973 "Academic Library Instruction in Wisconsin." *Wisconsin Library Bulletin*, 69:2 (March-April), pp 99-100.

Edited Works

- 1973/76 *L.I.N.C. (Library Instruction News Communique)*. A newsletter of the WAAL Task Force on Instruction in Academic Libraries. Edited 9 issues, 1973-76.
- 1975 *Library Instruction Programs 1975: A Wisconsin Directory* (with Johanna Herrick and Suzanne Chernik). Wisconsin Library Association, 1975. ED 118057.
- 1973 *Library Instruction Programs: A Wisconsin Directory* (with Suzanne Chernik). Mimeo, October 1973. ED 089732.
- 1967 *Occupational Outlook Handbook for Barbados*. Barbados Ministry of Education. Mimeo.

GRANTS:

- 2000 - 2001 Bill and Melinda Gates Foundation. School of Information Resources and Library Science. (\$119,876).
- 2000 - 2001 Department of Library, Archives and Public Records. School of Information Resources and Library Science. (\$93,000).
- 1999 - 2000 Department of Library, Archives and Public Records. School of Information Resources and Library Science. (\$75,000).
- 1983 - 1985 The J. Morris Jones Award for the ALA Divisional Leadership Enhancement Program, Divisions of ALA, 1983-85. (\$5,000).
- 1982 - 1986 Minority Retention Demonstration Project. University of Wisconsin System. (\$100,000 per year for 4 years).
- 1978 - 1981 National Endowment for the Humanities/Council on Library Resources College Library Program Grant. (\$72,000). Principal Investigator 1980-81.

- 1977 - 1978 University of Wisconsin System Undergraduate Teaching Improvement Grant (\$7,600) for “Extension of Bibliographic Research Module Developed for History.”
- 1977 - 1978 Council on Library Resources Academic Library Development Program Grant (\$21,390). Study team chair.

AWARDS AND HONORS:

- 2018 Melvil Dewey Medal
This annual award, presented by the American Library Association, recognized the extraordinary leadership in library management and instruction during a distinguished career spanning 44 years.
- 2014 “Choosing Our Futures” in College and Research Libraries (vol. 57, 1996) selected by the editorial board of College and Research Libraries (C&RL) and journal readers as one of seven “landmark” articles from C&RL history to be included in a special issue of the journal to be published in March 2015 and discussed at the ACRL 2015 Conference in Portland, Ore. Carla Stoffle is senior author with Robert Renaud and Jerilyn Veldof as coauthors.
- 2012 Joseph W. Lippincott Award, American Library Association
Presented annually to a librarian for distinguished service to the profession of librarianship, such service to include outstanding participation in the activities of the professional library association, notable published professional writing, or other significant activity on behalf of the profession and its aims.
- 2012 Rangelands West Trailblazer Award, Rangelands West Partnership
- 2011 Presidential Partnership Award, Graduate and Professional Student Council, University of Arizona
- 2010 Vision Award, Commission on the Status of Women, University of Arizona
Honors deans, department heads, directors and chairpersons who manage in ways that cultivate diversity.
- 2006 Director’s Award for Outstanding Service, SIRLS
- 2003 Equality Award, American Library Association
Given to an individual or group for outstanding contribution toward promoting equality in the library profession.
- 2002 Elizabeth Futas Catalyst for Change Award, American Library Association
recognizing and honoring a librarian who invests time and talent to make positive changes in the profession of librarianship by taking risks to further the cause; helping new librarians grow and achieve; working for change within the American Library Association or other library organization; inspiring colleagues to excel or make the impossible possible.

- 2000 Arizona Librarian of the Year
- 1996 Martin Luther King Distinguished Leadership Award, University of Arizona
- 1995 Student Honor Society Mortar Board Award for Faculty Excellence
- 1993 President's Award, Arizona Educational Media Association
- 1992 An Outstanding Woman of 1992, a Woman on the Move Award, Young Women's Christian Association of Tucson. December 13, 1992.
- 1992 Recognition of Service. Service to Spanish Speaking Roundtable. Arizona State Library Association. October 1992.
- 1992 Academic Research Librarian of the Year Award, Association of College and Research Libraries. June 29, 1992.
- 1991 Miriam Dudley Bibliographic Instruction Librarian of the Year Award. Association of College and Research Libraries, March 1991.
- 1989 1989 Outstanding Alumnus of the College of Library and Information Science, University of Kentucky. April 28, 1989, Lexington, Ky.
- 1986 The Reference Service Press Award as co-author of the most Outstanding Article in RQ (Volumes 23 & 24), "Learning Theory and the Self-Reliant Library User." *RQ* 24, (Fall 1984): 58-66.
- 1967 Library Intern, University of Kentucky Library, Lexington, Ky., 1967-1969.

PAPERS, PANELS, AND WORKSHOPS:

- 2019 "What You Do Learn in Library School" (with Gina Macaluso). Arizona Library Association Virtual Conference, Tucson, Arizona, April 4, 2019.
- 2018 "New Information Literacy Graduate Certificate at the University of Arizona iSchool" (with Yvonne Mery, Nicole Pagowski, Angela Ganderaud, Gina Macaluso). Panel Presentation at Arizona State Library Association Annual Conference, October 26, 2018.
- 1994-2016 Senior Fellows Leadership Program, University of California, Los Angeles. Nationally recognized Leadership Workshop offered every other year for three weeks each year: Taught one to two days each time.
- 2015 "Contingent Faculty and Changes at the University of Arizona." Paper presented at the ALISE Conference, January. Boston, MA.

- 2014 Panelist, Role of Contingent, Workers in Library Schools, ALISE Conference, January 28, 2014, Chicago, Illinois
- 2013 “Twenty-First Century Research Libraries” Keynote Speaker, Florida State University Libraries and Panhandle Library Association Conference, Tallahassee, Florida, October 24, 2013
- 2012 “Inspiring Change in Challenging Times.” Opening remarks at the Living the Future 8 Conference, Tucson, Ariz., April 23, 2012.
- 2012 “Libraries and Intellectual Freedom.” Presented at the Ethnic Studies, Academic Freedom, and the Value of Scholarship Forum, University of Arizona, Tucson, April 10, 2012.
- 2011 Participated in Dean’s Panel “Danger! Sharp Curves Ahead: The Twists and Turns Facing Academic Libraries and Fundraising Efforts.” 17th annual Academic Library Advancement and Development Network (ALADN) conference, Flagstaff, Ariz., May 18, 2011.
- 2011 “Organizational Change: What We’ve Learned.” Presented at North Carolina State University Libraries, Raleigh, February 10, 2011.
- 2010 “Library as Service.” Presented at the School of Information Resources and Library Science panel on “The Future of Libraries and Library Education,” University of Arizona Collegiate and Campus Showcase, Tucson, October 22, 2010.
- 2010 “From Surviving to Thriving.” Presented at Drexel University iSchool, Philadelphia, October 18, 2010.
- 2010 “Information Commons.” Presented at Drexel University iSchool, Philadelphia, October 18, 2010.
- 2010 “Organizational Change: What We’ve Learned.” Presented at the Association of Research Libraries / Coalition for Networked Information Fall Forum on “Achieving Strategic Change in Research Libraries,” Washington, D.C., October 15, 2010.
- 2010 “From Surviving to Thriving.” Presented at University of Oklahoma Libraries Conference, Oklahoma City, March 5, 2010.
- 2008 “Theory Meets Practice.” Participated in Plenary Session panel at A Reference Renaissance: Current and Future Trends conference, Bibliographic Research Center (BRC), Denver, Colo., August 4-5, 2008.
- 2008 “Transforming Libraries through Collaboration.” Opening remarks at Living the Future 7 Conference, Tucson, Ariz., May 1, 2008.

- 2007 “Bridging the Gap: Wherever You Are, the Library.” Presented at McMaster University Libraries, Hamilton, Ontario, Canada, November 12, 2007.
- 2007 “Soft-Boiled, Hard-Boiled, or Re-Boiled? The Reinvention of Detective Fiction Seen through the Work and Life of Sara Paretsky.” Presented at the Tucson Literary Club, Tucson, Ariz., May 21, 2007.
- 2007 “Bridging the Gap: Wherever You Are, the Library.” Presented at the University of Oklahoma Libraries Annual Conference, Norman, Okla., March 1, 2007.
- 2006 “Transforming Libraries to Meet Shifting Needs.” Presented at Florida Library Association Annual Conference, Lake Buena Vista, Fla., April 18-21, 2006.
- 2005 “Muscular Agility: The Future of Academic Librarians and their Libraries.” Presented at Canadian Association of University Teachers Biennial Conference, Ottawa, Ontario, Canada, October 20-22, 2005.
- 2005 “Institutional Repositories at the University of Arizona and Beyond.” Presented at Panel “Managing Our Campus Digital Assets,” Greater Western Library Association Conference, Eugene, Ore., October 3, 2005.
- 2005 “Collaboration and Cooperation Among Libraries, Cooperative Extension, and Agricultural Experiment Stations in Land-Grant Universities: The Library Perspective.” Presented at International Association of Agricultural Information Specialists–United States Agricultural Information Network (IAALD-USAIN) Meeting, Lexington, Ky., May 17, 2005.
- 2005 “Keeping Libraries Relevant in Universities.” Presented at the NELINET Conference, Bryant University, Smithfield, R.I., April 1, 2005.
- 2005 “More Than Muddling Through.” Presented at American Association for Higher Education Conference, Atlanta, Ga., March 19, 2005.
- 2005 “Economics and the Transformation of Libraries.” Keynote address presented at OhioLINK Conference, Columbus, Ohio, March 18, 2005.
- 2005 “More Than Muddling Through.” Library of Tomorrow Speaker Series, University of Manitoba, Winnipeg, Manitoba, Canada, March 1-4, 2005.
- 2004 “Transformed Library.” Presented at the OCLC Board Retreat, Dublin, Ohio, November 14, 2004.
- 2004 “Transforming Collaborations: Partnerships that will Change the Work of the Academic Library.” Keynote address presented at the Living the Future Conference, Tucson, Ariz., April 15, 2004.
- 2003 “Meaningful Measures for Libraries.” Presented at the Missouri Library Association Conference, Springfield, Mo., October 2, 2003.

- 2003 “Successful Libraries: There are Many Paths to a Great Library.” Presented at Marquette University, Milwaukee, Wis., April 2003.
- 2002 “Successful Libraries: There are Many Paths.” Presented at the Iowa Library Association, Des Moines, Iowa, October 11, 2002.
- 2002 “Measuring the New Measures: What are the Implications for Collection Management?” Presented at the Association for Library Collections & Technical Services, American Library Association, June 17, 2002.
- 2002 “The Ripple Effect: Major Influences on the Future of Libraries and Library Services.” Presented at the Rare Books Museums and Special Collections Pre-Conference, American Library Association, June 12, 2002.
- 2002 “Reframing Leadership: the Four-Frame Model.” Presented at the Association of Research Libraries Leadership and Career Development Program, Tucson, Ariz., February 11, 2002.
- 2002 “Digital Library Services for the Future.” Presented at the Ontario Library Association, Toronto, Ontario, Canada, February 1, 2002.
- 2001 “Choosing Our Futures II and Living the Future IV: The Continuous Challenges.” Presented at the Association of College and Research Libraries Service, Management and Leadership: Essential Tools for 21st Century, Boston, Mass., August 17, 2001.
- 2001 “Understanding Organizational Performance in a Digital Age.” Presented at the ARL/OCLC Strategic Issues Forum, Tempe, Ariz., February 16, 2001.
- 2000 “Seeing the Future Work: New Guiding Principles for Librarians and Libraries.” Presented at the International Association of Aquatic and Marine Science Libraries and Information Centers, Victoria, British Columbia, Canada, October 2, 2000.
- 2000 “Innovative Approaches for Enhancing Diversity: Funding Implications.” Paper presented at the American Library Association Conference, Chicago, Ill., July 11, 2000.
- 2000 “Reinventing Academic Libraries and Librarianship: Challenges and Opportunities” (written with Barbara Allen and Janet Fore). Featured at the President’s Program at the Association of College and Research Libraries Meeting, Chicago, Ill., July 10, 2000.
- 2000 “ARL and the New Measures Agenda for the Libraries.” Paper presented at the American Library Association Conference, Chicago, Ill., July 10, 2000.

- 2000 “Advancing Learning Through Assessment: The Instructional Librarian, The Library and Instructional Spaces.” Paper presented at the LOEX Conference, Ypsilanti, Mich., May 20, 2000.
- 2000 “Measures That Matter.” Paper presented at the Association of Research Libraries Meeting, Baltimore, Md., May 19, 2000.
- 2000 “How Will Academic Libraries Measure Success in the 21st Century?” A Conversation Between the Middle States Association of Colleges and Schools Commission on Higher Education and the Academic Library Directors of the Middle States Region, Annapolis, Md., May 19, 2000.
- 2000 “The Big Movement: Faculty Controlled Scholarly Publishing.” Paper presented at the American Association for Higher Education [AAHE], Anaheim, Calif., March 2000.
- 2000 “The Faculty Perspective.” Panel moderator at Strategies for Success: Assessing Learning and Teaching at the University of Arizona, Tucson, Ariz., January 2000.
- 1999 “Developing New Models for Collection Development.” Paper presented at Collection Development in the Electronic Environment: Shifting Priorities, University of Oklahoma Libraries, Oklahoma City, Okla., March 4, 1999.
- 1998 “Alternative Models for Scholarly Publishing in Higher Education Conference.” Panel Moderator at the Librarians Association of the University of California-Berkeley, San Francisco, November 6, 1998.
- 1998 Introducing S.P.A.R.C.: Scholarly Publishing & Academic Resources Coalition. Paper presented at Short-term, Long-term Strategies: Conflict or Harmony? Liber Annual General Conference, Tolbiac, Paris, France, July 2, 1998.
- 1998 “Choosing the Seductive Future; Let’s Create the One We Want.” Paper presented at Canadian Library Association Conference Reality Check: Seductive Futures, Sobering Present, Victoria, British Columbia, Canada, June 19, 1998.
- 1997 “Pay Systems in Team-Based, Customer-Focused Libraries.” Paper presented at Changing Roles in a Changing Library, ALA Annual Conference, San Francisco, June 28, 1997.
- 1997 “Choosing the Future of Libraries.” Paper presented at Seminars for Universidad Carlos III de Madrid, Madrid, Barcelona, Gerona, Spain, May 26-30, 1997.
- 1997 “Choosing the Future of Libraries.” Paper presented at Seize the Day: Choosing to Change Your Library. ACRL New York, Ontario Chapter Spring Conference, University of Toronto, Ontario, Canada, May 9, 1997.

- 1997 “Leading in Learning: Changing Methods and Tools.” Paper presented at the Information and Learning Systems 2000 Conference, University of Arizona, Tucson, Ariz., February 28, 1997. [URL=<http://w3.arizona.edu/~unite/unite/activity/isl-conf/proceed/plenary/stoffle/IS2000.HTM>].
- 1996 “The Emergence of Education and Knowledge Management as Major Functions of the Digital Library.” Paper presented at the Follett Lecture Series, University of Wales, Cardiff, Wales, November 13, 1996. [URL = <http://ukoln.bath.ac.uk/follett/stoffle/paper.html>].
- 1996 “Social Equity and Empowerment in the Age of Technology: A Call for Librarian Activism.” Paper presented at LAMA/LITA National Conference, Pittsburgh, Pa., October 13-14, 1996.
- 1996 “Leap of Faith: Forward with Multicultural Academic Library Services for ALA Goal 2000.” EMIERT Program. ALA Annual Conference, New York, N.Y., July 4-10, 1996.
- 1996 “Intellectual Participation and the Information Age Issues, Values and Strategies.” Paper presented at OLOS Advisory Committee Program, ALA Annual Conference, New York, N.Y., July 4-10, 1996.
- 1996 “Campus Partnerships: Collaborating for the 21st Century.” Keynote Address at LOEX of the West Conference, University of Washington, Seattle, Wash., June 21, 1996.
- 1996 “Choosing Our Futures.” Seminar for Eastern Kentucky University Staff, Richmond, Ky., April 26, 1996.
- 1995 “Organizational Transformation: New Structures for New Realities.” Paper presented at the ALCTS Collection Development and Electronic Media Committee. ALA Annual Conference, Chicago, Ill., June 22-28, 1995.
- 1995 “Transforming Libraries: On the Threshold of Tremendous Change.” Workshop for Cleveland Area Metropolitan Library System, Cleveland, Ohio, April 7, 1995.
- 1995 “Transforming the Library: Choosing Our Futures with a Focus on Our Customers.” Paper presented at the ACRL Kentucky Chapter/KLA Academic Section. Joint Spring Conference, Louisville, Ky., April 5, 1995.
- 1994 “Bibliographic Instruction: Is There a Future?” Paper presented at the Arizona State Library Association Meeting, Phoenix, Ariz., November 30 - December, 1994.
- 1994 “Managing a Networked Organization: The Human Factors.” Paper presented at Coalition for Networking Information, Orlando, Fla., November 19-20, 1994.

- 1994 “The Upside of Downsizing: Using the Economic Crisis to Restructure and Revitalize Academic Libraries.” Theme paper for the University of California Santa Barbara Conference on the Upside of Downsizing, Santa Barbara, Calif., March 24-25, 1994.
- 1994 “Changes in Research Libraries.” Panel presentation at the OCLC Library Directors Conference, Dublin, Ohio, March 14-15, 1994.
- 1993 “The Politics of Budgeting” and “Reinventing the Academic Library.” UCLA Senior Fellows Program, Graduate School of Library & Information Service, University of California, Los Angeles, Calif., July 26, 1993.
- 1993 “A Rose By Any Other Name: How Education Name Changes Reflect Broader Changes in Academic Libraries.” Paper presented at the Hawaii Library Association Annual Conference, Hilo, Hawaii, March 24-26, 1993.
- 1993 “Creating a Multicultural Organization.” Paper presented at the Hawaii Library Association Annual Conference, Hilo, Hawaii. March 24-26, 1993.
- 1991 “Point of Intersection: The Academic Library Serving the Multicultural Campus.” ACRL Symposium, New York, N.Y., November 15, 1991.
- 1991 “Revision or Collision.” Information Literacy in the Academic Curriculum and Library. Arizona State Library Association, Tucson, Ariz., November 1-2, 1991.
- 1991 “The Politics of Budgeting.” UCLA Senior Fellows Program, Graduate School of Library & Information Service, University of California, Los Angeles, July 29-30, 1991.
- 1991 “Serving the Unserved: Libraries as Multicultural Organizations Serving a Multicultural Society.” College of Library & Information Science, Lexington, Ky., April 19, 1991.
- 1991 “Point of Intersection: The Library as Academic Partner in Building a Multicultural Organization.” The Ninth Annual Tennessee Regents Conference, Nashville, Tenn., April 8, 1991.
- 1991 “Serving the Unserved: Libraries as Multicultural Organizations Serving a Multicultural Society.” Alaska Library Association, Juneau, Alaska, March 1-5, 1991.
- 1990 “Libraries, Funding and Creativity.” ASIS Annual Meeting, Toronto, Canada, November 5, 1990.
- 1990 “Building a Multicultural Organization.” University of California-Santa Barbara, Santa Barbara, Calif., October 12, 1990.

- 1990 "Access for the Underserved." Indiana Library Association, Indianapolis, Ind., May 10, 1990.
- 1990 "The Social Responsibility of the Academic Library." Wisconsin Association of Academic Librarians, Madison, Wis., April 25, 1990.
- 1989 "How to Get Involved in ALA." Junior Members Round Table Program. ALA Annual Program, Dallas, Texas, June 1989.
- 1988 "Libraries and Undergraduates: Partners for the Future." Symposium on Undergraduate Libraries, University of Michigan, Ann Arbor, Mich., December 4-5, 1988.
- 1988 "Each One Reach One." Michigan Library Association, Dearborn, Mich., October 13, 1988.
- 1988 "Leadership: You Can Make a Difference." Minnesota Library Association, Rochester, Minn., October 6, 1988.
- 1988 "The M LINK." University of Michigan School of Library and Information Studies Alumni Homecoming Symposium on the Impact of Technology on Library and Information Studies, September 23, 1988.
- 1988 "Relating Priorities to Financial Resources." Pratt Institute, School of Computer and Library Sciences and the Brooklyn Public Library, Brooklyn, N.Y., May 10, 1988.
- 1987 "Personnel Administration and the Library Science Curriculum." Michigan Library Association, October 9, 1987.
- 1987 "Serial Price Inflation and its Impact on Research Libraries." Michigan Library Association, October 8, 1987.
- 1987 "Building Relationships between Academic Libraries and Computer Centers." Michigan Library Association Program, October 7, 1987.
- 1987 "Working with University Administrators." Ball State University, Staff Development Workshop, September 25, 1987.
- 1987 "Professional Associations, Networks, and Career Ladders." Ball State University, Staff Development Workshop, September 25, 1987.
- 1987 "Future Philosophies of Public Service." Panelist, Symposium on the Architecture Library of the Future, the University of Michigan and Domino Farms, Ann Arbor, Mich., January 23-25, 1987.
- 1986 "Knowledge Access in the Academic Library." Panelist, Information Access in the 21st Century: A Symposium of Knowledge and Information Access Issues,

University of Michigan, School of Information and Library Studies, Ann Arbor, Mich., November 5-6, 1986.

- 1986 “Facing the Future with a View of the Past.” Speaker, ACRL BIS Program, “Bibliographic Instruction for the Future: A Critical Look as We Leap,” Omni Park Central Hotel, New York, N.Y., June 29, 1986.
- 1984 “Future Roles for Academic Libraries.” Presenter, staff seminar at the University of California-Santa Barbara, November 30, 1984.
- 1984 “Options in Continuing Education.” Discussion Leader, Wisconsin Library Association Conference, La Crosse, Wis., October 24, 1984.
- 1984 “The Mutual Dependence of Librarians and Administrators in Higher Education.” Speaker, Administrative Perspectives Symposium, Northern Illinois University, DeKalb, Ill., September 17-18, 1984.
- 1984 “University Administrators and Academic Libraries: Some Observations for Academic Librarians.” Speaker, Chicago Academic Library Council Annual Meeting, University of Illinois at Chicago, June 6, 1984.
- 1984 “Academic Libraries in the 1980s: New Roles for Staff.” Presenter, Staff Seminar at the University of Illinois at Chicago, June 6, 1984.
- 1984 “Beyond 1984: The Future of Academic Libraries.” Panel moderator, Midwest Academic Library Conference, Mt. Pleasant, Mich., June 4-5, 1984.
- 1984 “The Academic Library: Roles for the Future.” Panelist, American Association for Higher Education Program, Chicago, Ill., March 16, 1984.
- 1984 “The Information Age and Community College Department Administration.” Speaker, Lansing Community College Professional Development Program, Lansing, Mich., January 27, 1984.
- 1983 “Life on the Technology Express.” Discussion leader, ACRL Tri-Chapter Conference, Princeton University, October 28, 1983.
- 1983 “Creating Awareness of Multicultural Issues Within the General University Community.” Presenter at University of Wisconsin System’s Fourth Multicultural Conference, University of Wisconsin-Oshkosh, Oshkosh, Wis., October 6-7, 1983.
- 1983 “Library Instruction: A Brief Review.” Presenter at University of Wisconsin-Madison Library School Colloquium, Madison, Wis., October 3, 1983.
- 1983 “Enhancing the Role of the Library.” Paper presented at Oklahoma ACRL Chapter Program, University of Tulsa, Okla., September 30, 1983.

- 1983 “Libraries, Technology and the Future.” Speaker, May College Institute, Alverno College, Milwaukee, Wis.
- 1982 “The Academic Library as a Teaching Library: The Philosophy, Problems, Benefits, and Methods for Implementation.” Principal speaker, Student Convocation of the School of Library and Information Science, University of Wisconsin-Milwaukee, September 14, 1982.
- 1982 “Reviewing Your Situation: Assessing Personal and Organizational Assets and Liabilities for Bibliographic Instruction.” Workshop leader, 11th Annual Workshop on Instruction in Library Use, University of Toronto, Ontario, Canada, May 19, 1982.
- 1982 “Education, Service and Research: The Academic Library in the 1980s.” Workshop leader, Library Faculty Spring Lecture Series/Staff Development Workshop, University of Illinois at Chicago Circle, Chicago, Ill., April 15, 1982.
- 1982 “Education and Service: The Role of the Academic Library.” Speaker, Joint Conference of Kansas Library Association, Kansas Association of School Librarians and Kansas Association for Educational Communication & Technology, College and University Libraries Section Luncheon, Overland Park, Kan., April 1, 1982.
- 1981 “Integrating the Academic Library into the Instructional Mainstream: The Adoption of Innovations in Colleges and Universities.” Keynote speaker, Mountain Plains Library Association Meeting, Academic Libraries Section Luncheon, Bismarck, N.D., September 28, 1981.
- 1981 American Library Association, Association of College and Research Libraries, Bibliographic Instruction Section, Think Tank, Pre-conference ALA San Francisco Meeting, June 24, 1981.
- 1980 “Library Services Evaluation: The Academic Library Program.” Presented at Madison Area Library Council Continuing Education Workshop, Madison, Wis., March 26, 1980.
- 1980 “University of Wisconsin-Parkside Library as a Teaching Library.” Keynote speaker at the MINITEX/MLA Bibliographic Instruction Workshop, University of Minnesota, February 1980.
- 1979 “The Subject Workbook Approach to Teaching Discipline Related Library Skills.” Invited paper presented at the First Anglo-American Conference on Library User Education, Trinity College, Cambridge, England, September 1979.
- 1979 “Being an Effective Colleague: The Librarian in the Academic Organization.” Panelist for the Association of College and Research Libraries Continuing

- Education Committee Program at the American Library Association Annual Meeting, Dallas, Texas, June 16, 1979.
- 1979 “The Workbook Experience.” Paper presented, CUNY Library Instruction Workshop, Baruch College, New York, N.Y., May 18, 1979.
- 1979 “Teaching the Use of Government Documents.” Workshop for the Midwest Political Science Association meeting, Chicago, Ill., April 19, 1979.
- 1978 “Faculty Involvement in Library User Instruction.” Paper at SELA/SWLA Pre-conference, New Orleans, La., October 5, 1978.
- 1978 “Materials and Methods for History Research.” Workshop leader, Pre-conference Workshop at Eastern Michigan University Library Orientation Instruction Conference, May 1978.
- 1978 “Writing Objectives.” Principal speaker, Rochester Seminar, Programs of Instruction on the Use of the Library, Rochester, N.Y., April 1978.
- 1978 “Focus on Objectives: A Workshop.” Paper presented at the Southeastern Conference on Approaches to Bibliographic Instruction, College of Charleston, S.C., March 16-17, 1978.
- 1978 “Teaching Library Source Materials in Political Science.” Paper prepared for delivery at the 1978 Annual Meeting of the Midwest Political Science Association, Chicago, Ill., 1978.
- 1977 “History Sources: A Manual for Library Research.” Paper presented at the Annual Meeting of the American Society for Ethnohistory, Chicago, Ill., October 17, 1977.
- 1977 “Bibliographic Instruction and Library Orientation: A Kentucky Library Association Pre-conference.” Principal Speaker and Resource Person, October 6, 1977.
- 1977 “The Wisconsin Clearinghouse Experience.” Address before the Illinois Clearinghouse on Library Instruction Workshop, Urbana, Ill., July 8, 1977.
- 1977 “Library Instruction: The ACRL Guidelines.” Session leader for Wisconsin Association of Academic Librarians’ Spring Conference, April 21-11, 1977.
- 1977 “Library Instruction.” Workshop conducted for the University of Kentucky Library School Continuing Education Program, Bowling Green, Ky., April 13-15, 1977.
- 1977 “A Workshop on Bibliographic Instruction.” Keynote address with Tom Kirk, University of Richmond, February 28 - March 1, 1977.

- 1976 “Dissemination of Recent Major Publications on North American Historical Demography.” Paper presented at the Annual Meeting of the American Society for Ethnohistory, Albuquerque, N.M., October 6-8, 1976.
- 1976 “The Library User.” Panel leader, Midwest Academic Librarians Conference, May 1976.
- 1976 “Self Motivation: How to Get the Most Out of Yourself.” Panel Leader, Southeastern Wisconsin Library Meeting, May 1976.
- 1975 “The Characteristics of Good Library Instruction Objectives.” Paper presented at the Midwest Federation of Library Associations Conference, Detroit, Mich., October 1975.
- 1975 “How to Prepare Printed Material for Library Instruction.” Session leader, Wisconsin Library Association, Workshop on Library Instruction, Madison, Wis., October 1975.
- 1974 “Library Instruction: The Modes and the Future.” Paper presented, New England ACRL Workshop on Library Instruction, November 1974.
- 1974 “Self-Planning and Personnel Evaluation.” Panel leader for Wisconsin Library Association Fall Meeting, October 1974.
- 1974 “Library Instruction: The University of Wisconsin-Parkside Experience.” Paper presented, Eastern Michigan University Library Orientation Conference, May 1974.
- 1973 “Library Instruction.” Panelist for Merging Media Conference, University of Wisconsin-Stevens Point, April 27, 1973.
- 1972 “Library Instruction: A Review.” Wisconsin Association of Academic Librarians’ Workshop on Instruction in Academic Libraries, December 8, 1972.

PROFESSIONAL SERVICE:

Consulting/Accreditation Committees

- 2018-2019 Consulted with the School of Information Wayne State University On Future Directions, May 2018 – May 2019.
- 2015 Consulted with the National Library of Barbados, Bridgetown, Barbados. Three days in October.
- 2013 Member, University of Oregon, University Libraries, External Program Review Committee, May 2013

- 2010 University of Arkansas Libraries, Fayetteville, Ark., September 15, 2010. Keynoted staff planning session with description of trends.
- 2010 Case Western Reserve University, Cleveland, Ohio, June 16, 2010. Worked with Library Advisory Board and senior leadership on organization change and trends in academic libraries.
- 2007 Consulting Member. Linda Hall Library Briefing Session, Kansas City, Mo., March 18, 2007.
- 2005 Member, External Review Team for the Academic Program Review. Auraria Library, University of Colorado at Denver and Health Sciences Center, Denver, Colo., March 5-8, 2005.
- 2002 Member, Indiana University-Purdue University at Indianapolis, Evaluation Site Visitation Team. The Higher Learning Commission of NCA, Indianapolis, Ind., November 18-20, 2002.
- 1997 Co-Chair, External Review Team. University of California, Santa Barbara Library Program Review, Santa Barbara, Calif., January 16-17, 1997.
- 1995 Member, California State University, Hayward, Accreditation Site Visitation Team. Western Accreditation of Schools and Colleges, Hayward, Calif., March 6-10, 1995.
- 1993 Member, Pacific Graduate School of Psychology, Accreditation Site Visitation Team. Western Association of Schools and Colleges, Palo Alto, Calif., November 9-12, 1993.
- 1993 Consultant, Preparing for Accreditation Review. University of Hawaii-Hilo, Hilo, Hawaii, March 27, 1993.
- 1992 Consultant, Association of Research Libraries Task Force on Minority Recruitment.
- 1991 Member, Stanford University Accreditation Site Visitation Team. Western Association of School and Colleges, Palo Alto, Calif., April 1-5, 1991.
- 1990 Member, University of California-Berkeley Accreditation Site Visitation Team. Western Association of School and Colleges, April 10-13, 1990.
- 1989 Program Review Team. The Ohio State University Library, Columbus, Ohio, October 22-25, 1989.
- 1986 Consultant. Vice President Billy Frye, Emory University Library Management Review, December 5-6, 1986.

- 1984 Member, American Library Association Site Visitation Team for the Committee on Accreditation. School of Library and Information Science at the University of Pittsburgh, Pa., November 3, 1984.
- 1983 Consultant. Director's Search, Ohio Wesleyan University, February 2, 1983.
- 1982 Consultant. Alverno College, Future Trends for College Libraries – Planning for Automation Needs, November 1982 to June 1983.
- 1982 Consultant. Aquinas College Learning Resource Center, Review of Library Management, Resources, Space, and Services, November 1-2, 1982.
- 1981 Consultant. Northern Illinois University Library. Long Range Planning and Developing Objectives, June 5, 1981.
- 1981 Evaluation/Consultant. College Library Program Grant (Council on Library Resources and the National Endowment for the Humanities) for Ball State University Library, April-June 1981.
- 1980 Consultant. Temple University Library. One-day session on using MBO with public services. May 29, 1980.
- 1980 Consultant. Tougaloo College, Miss. Implementation of Basic College Skills Curriculum and How to Involve the Library, May 21-23, 1980.
- 1979 Consultant. Ball State University Library, Muncie, Ind. One-day session on benefits and drawbacks of library management self-studies, April 23, 1979.

Boards/Advisory Committees

Amigos

- 2014 - 2015 Chair, Amigos Board of Directors
- 2011 Chair, Nominating Committee
- 2009 - 2015 Member of Board of Directors

Association of Research Libraries

- 2011 - 2014 Transforming Research Libraries Steering Committee
- 2008 - 2010 Fair Use and Related Exemptions Working Group
- 2004 - 2006 Finance Committee
- 2004 - 2006 Information Policies Committee

- 2004 - 2006 Government Documents Digitization Project Work Group
- 1998 - 2001 Steering Committee, Scholarly Publishing and Academic Resources Coalition
- 1997 - 2014 Leadership & Career Development Program mentor
- 1997 - 2001 Board of Directors
- 1994 Nominating Committee
- 1994 - 2003 Statistics and Measurement Committee
Chair, 1999 - 2003
- 1992 - 1993 Task Force on Minority Recruitment

Center for Research Libraries

- 1998 - 2007 Executive Committee, Board of Directors
Past Chair, 2005 - 2007
Chair, 2003 - 2005
Vice Chair, 2001 - 2003
Treasurer, 1999 - 2001
- 1994 - 2001 Budget and Finance Committee
- 1993, 1991 Nominating Committee

Greater Western Library Alliance

- 2005 - 2010 Board of Directors
Chair, 2008 - 2009

Institute of Museum and Library Services

- 2004 - 2009 National Advisory Board for the University of North Carolina Study on the Future of Librarians in the Workforce

Editorial Boards

- 1978 - Editorial Board, Collection Building: *Studies in the Development and Effective Use of Library Resources*. Neal-Schuman Publishers. (1986-90 Associate Editor)
- 1998 - 1999 Internet and Higher Education Editorial Board
- 1992 - 2011 The University of Arizona Press, Editorial Board, Board of Advisors

Other Advisory Boards/Committees

- 2006 - 2007 DigIn National Advisory Panel
- 2004 - 2009 Pima County Public Library Board (formerly Tucson Pima-Public Library Board)
- 2001- 2004 Member, Project on the Future of Higher Education, Institute on the Future of Higher Education, Antioch University, Seattle, Wash.
- 2000 - 2013 Trejo Foster Foundation Board
Treasurer 2008-2013
- 1993 - 2013 Arizona State Department of Library Archives and Public Records, State Board of Library Examiners
- 1997 - 1998 Tucson-Pima Public Library, Strategic Plan Steering Committee
- 1995 - 1999 Online Computer Library Center, Research Libraries Advisory Committee
- 1993 - 1994 Libraries for the Future, Public Life and Public Libraries Project Advisory Board
- 1991 - 1994 Committee / Arizona Library Development Council (Advisory to the Arizona State Librarian)
- 1987 - 1989 Research Libraries Group, Public Services Steering Committee
- 1986 - 1992 University of Michigan School of Information and Library Studies Advisory Committee
- 1986 - 1989 Research Libraries Group, Geographic Reference Information Network Committee
- 1985 - 1986 Bowker Library Advisory Board, R.R. Bowker Company, New York
- 1978 - 1982 Editor of the Materials and Methods Series for the Library Works Division of Neal-Schuman Publishers
- 1978 - 1982 National Advisory Committee for the Academic Library Program of the Association of Research Libraries Office of Management Studies

General

- 1980 Occasional service as outside reviewer for promotion and tenure for librarians (University of Colorado, UCLA, University of Illinois, SUNY-Albany, SUNY-

Buffalo, Auraria Libraries, Trinity University, the University of Arizona and the University of Maryland)

- 1980 Representative to the ACRL/COPA (Council on Post-Secondary Accreditation) Institute on Libraries and Accreditation in Institutions of Higher Education, June 26-27, 1980.
- 1980 The American Book Awards Nominating Committee, Mystery Category
- 1977 - 1979 Participant, Leadership Conference on Library Instruction in Academic Libraries, 1977, 1978, 1979. Ten academic library programs selected for participation.

PROFESSIONAL ORGANIZATIONS:

Arizona State Library Association, 1991 –

- 2018-2019 Vice President/President Elect. Resigned after 6 months
- 2018-2019 Board of Directors. Resigned after 6 months.

American Library Association, 1975 -

- 2008 - 2011 Councilor at Large
- 2004 - 2009 Awards Committees
- 2008 - 2011 Councilor at Large
- 2008 - 2009 Equality Award Jury
- 2007 - 2008 Equality Award Jury
- 2006 - 2007 Joseph W. Lippincott Jury
- 2005 - 2006 Equality Award Jury
- 2004 - 2005 Elizabeth Futas Catalyst for Change Award Jury
- 2003 - 2004 Lolita Fyan Award Jury
- 2002 - 2006 Committee on Accreditation
Chair, 2002-2003
- 2001 - 2007 Endowment Trustees
- 1988 - 1993
- 1998 - 2002 Spectrum Scholarship Committee
- 1997 - 1999 Office of Library and Outreach Services Advisory Committee
Chair, 1997- 1998
- 1997 Nominations Committee
- 1997 - 2007 Lippincott Award Committee

- 1994 - 1996 Legislative Committee
- 1993 - 1996 President's Advisory Committee
- 1989 - 1993 Endowment Campaign Committee
- 1988 - 1993 Treasurer
- 1985 - 1993 Executive Board
- 1984 - 1993 Committee on Program Evaluation and Support
- 1984 - 1985 President's Program Committee
- 1983 - 1993 Councilor

Association of College and Research Libraries

- 1982 - 1983 President
- 1981 - 1984 Executive Committee
- 1981 - 1984 Board of Directors
- 1978 - 1980
- 1995 - 1997 National Conference Planning Committee, Chair
- 1993 - 1995 Planning Committee
- 1988 - 1989 Distinguished Career Award Committee
- 1981 - 1982 Committee to Draft an Activity Model for 1990
- 1985 - 1986 Strategic Planning Task Force
- 1994 - 1995 Academic Research Librarian of the Year Award Committee
- 1993 - 1994
- 1982 - 1983
- 1980
- 1979 - 1980 College Library Section, Chair
- 1978 - 1981 Bibliographic Instruction Section, Executive Committee
- 1977 - 1978 Bibliographic Instruction Section, Program Committee

Midwest Federation of Library Associations

1974 - 1975 Program Committee

1978 - 1979 Program Committee, Chair

Michigan Library Association, 1985 - 1991

Wisconsin Library Association, 1972 - 1984

1975 Library Education Committee

1977 - 1978 Public Relations Committee

Wisconsin Association of Academic Librarians, 1972 - 1984

1973 - 1975 Task Force on Instruction in Academic Libraries, Chair

1976 - 1977 Committee on Education in Library Use
Chair, 1976

Institutional Service

University of Arizona

2018 SBS Teaching Awards Committee, Chair

2017 - GIDP Steering Committee for Ethnomusicology Ph.D.
2018-19 Member Search Committee

2017 - UAHeritage Project, SBS

2016 Member, Promotion Committee, Suzanne Panferov, Humanities College

2015 - 2017 Strategic Planning and Budget Advisory Committee

2015 - 2017 Moderator, Festival of the Book Mystery Writer Panels

2014 - 2015 University-Wide General Education Committee

2010 Honorary Chair of UA Cares Campaign

2009 - 2012 Judged, Graduate Student Research Showcase

2009 - 2011 University Budget Redesign Committee

- 2009 - 2010 NCA 2010 Accreditation Committee, Work Team 1
- 2009 Undergraduate Education Taskforce
- 2009 Information Technology Transformation Committee
- 2008 - 2009 School of Information Resources & Library Science Director Search Committee
2003 - 2004
- 2008 Liberal Arts Transformation Plan Committee
- 2008 Committee to Review a 4-Day Work Week
- 2007 - 2008 Instructional Software Licensing Task Force
- 2007 Committee to Review Implications of Peer-to-Peer File Sharing
- 2005 - 2008 Strategic Planning and Budget Advisory Committee (SPBAC)
- 1997 - 2004 SPBAC (including Revenue Enhancement & Cost Reduction Subcommittee, 2002, and Rescission Committee, 2002)
- 2005 - 2006 Dean of the College of Fine Arts Five-Year Review Committee, Chair
- 1992 - 2011 UA Press Editorial Committee
- 2001 Dean's Diversity Subcommittee
- 2000 – 2002 Information Security Advisory Board
- 1999 - 2007 Information Technology Policy Group
- 1998 - 1999 Chair, North Central Accreditation Self-Study Subcommittee, Criterion 2
- 1996 – 2008 Integrated Learning Center Leadership Group
- 1996 Task Force on Distributed Education
- 1995 - 1997 Freshman Experience, Integrated Instructional Facility Planning Committee
- 1995 Associate Vice Provost for Planning and Information Search Committee
- 1994 Information Technology Planning Committee
- 1994 - 1995 PEPIT (Performance Evaluation Process Improvement Team), Team Leader
- 1993 - 1994 Metropolitan Education Commission, University of Arizona Representative

- 1993 Ad Hoc Telecommunication Rates Review Committee, Chair
- 1992 Provost Search Committee

School of Information/SIRLS Committee/Service

- 2019 KR Search Committee, Chair until middle of March
- 2018-19 Accreditation Self-Study Report
Advisory Committee
Chair Standard IV Chapter
- 2018 Heidorn Promotion Committee, Chair
- 2018 Hong Cui Promotion, Director Role
- 2017 Brooks Promotion Committee, Director
- 2017 Member, Three Year Review Committee, Jamie Lee
- 2017 Chair, Promotion Committee, Cheryl Knott
- 2016 - Curriculum Committee
- 2016 – 2017 Executive Committee
- 2016 – 2017 MA Program Coordinator
- 2016 Director Role, Promotions and Tenure, Bryan Heidorn
- 2016 Director Role, Promotion and Tenure, Catherine Brooks
- 2015 – 2016 Chair, Peer Annual Review Committee
- 2015 Chair, Promotion and Tenure Committee, Kay Mathiesen
- 2014 Comprehensive and Dissertation Committee, Brian Atkinson
- 2014 Chair, Three Year Review Committee, Catherine Brooks
- 2013 - 2014 Director of Graduate Studies
- 2013 - 2014 Curriculum Committee
- 2013 - Knowledge River Advisory Committee

University of Michigan

- 1991 University Advisory Committee for Graduate Employees Organization (GEO)
Negotiations
- 1991 The President's Council on a Multicultural University
- 1985 - 1989 Academic Affairs Advisory Committee
Chair, 1986 - 1988
- 1987 Ad Hoc Committee on Educational Uses of Information Technology

University of Wisconsin - Parkside

- 1984 Vice-Chancellor's Committee on Academic Advising
- 1982 - 1984 Kenosha-Racine Unified School District/University of Wisconsin-Parkside
Advisory Committee on Cooperation

- 1983 Vice-Chancellor, Search and Screen Committee
- 1980 - 1981 UW-Parkside Institutional Resource Committee on the Status of Women for the UW Board of Regents Task Force
Chair, 1980 - 1981
- 1975 - 1979 Academic Staff Advisory Committee
Chair, 1976 - 1978
- 1977 Vice-Chancellor, Search and Screen Committee
- 1976 - 1977 Basic Skills Committee
- 1974 - 1975 Advisory Committee for Academic Skills Program

University of Wisconsin System

- 1983 - 1984 University of Wisconsin System Task Force on Library Automation. Charged with recommending plan for development and implementation of system-wide automated library systems.
- 1983 - 1984 University of Wisconsin System Committee on Information Processing Systems. Charged with developing a plan for computing and telecommunications.
- 1980 - 1984 Wisconsin Planning Committee for Women in Higher Education for the American Council on Education, National Identification Program for the Advancement of Women in Higher Education Administration.
- 1979 - 1984 University of Wisconsin System Chief Student Personnel Officers Discussion Group. Coordinator, 1983-84.

OTHER EXPERIENCE:

Class Lectures

University of Arizona

- 2012 “Academic Librarianship.” Lecture to Foundations of Library and Information Services class. Presented for UA School of Information Resources and Library Science, Tucson, Ariz., January 9, 2012.
- 2011 “Academic Librarianship.” Lecture to Foundations of Library and Information Services class. Presented for UA School of Information Resources and Library Science, Tucson, Ariz., June 11, 2011.

- 2011 “Academic Librarianship.” Lecture to Foundations of Library and Information Services class. Presented for UA School of Information Resources and Library Science, Tucson, Ariz., January 5, 2011.
- 2010 “Wherever You Are, the Library.” Lecture on academic libraries to Foundations of Library and Information Services class. Presented for UA School of Information Resources and Library Science, Tucson, Ariz., June 2, 2010.
- 2010 “Wherever You Are, the Library.” Lecture on academic libraries to Foundations of Library and Information Services class. Presented for UA School of Information Resources and Library Science, Tucson, Ariz., January 3, 2010.
- 2009 “Wherever You Are, the Library.” Lecture on academic libraries to Foundations of Library and Information Services class. For UA School of Information Resources and Library Science, Tucson, Ariz., August 1, 2009.
- 2009 “Wherever You Are, the Library.” Lecture on academic libraries to Foundations of Library and Information Services class. For UA School of Information Resources and Library Science, Tucson, Ariz., June 27, 2009.
- 2009 Lecture on academic libraries to Foundations of Library and Information Services class. For UA School of Information Resources and Library Science, Tucson, Ariz., January 5, 2009.
- 2008 Lectured in Academic Libraries class at the UA School of Information Resources and Library Science, Tucson, Ariz., June 10, 2008.
- 2008 Lectured in Academic Libraries class at the UA School of Information Resources and Library Science, Tucson, Ariz., January 5, 2008.
- 2006 “The Role of Computers in the Library.” Presented at the UA School of Information Resources and Library Science, Tucson, Ariz., September 20, 2006.

UCLA Library School

- 2017 “Budgeting and the Politics of Budgeting for Academic Libraries”
March 6, 2017
- 2012 “From Surviving to Thriving.” Lecture to Academic Libraries class, University of California-Los Angeles, February 8, 2012.
- 2011 “From Surviving to Thriving.” Lecture to College, University and Research Libraries class, University of California-Los Angeles, January 31, 2011.

- 2009 “Funding Academic Libraries.” Lecture to Academic Libraries class, University of California-Los Angeles, February 23, 2009.
- 2008 “The Politics of Budgeting.” University of California-Los Angeles, February 27, 2008.

iSchool at Drexel University

- 2010 “Planning & Budgeting.” Presented to Managing Information Organizations course at Drexel University iSchool, Philadelphia, October 18, 2010.